

# **Target Market Determination**

Commercial Lease Doc Loan

#### Issue Date: 5 October 2022

This Target Market Determination (**TMD**) is required under section 994B of the *Corporations Act 2001* (Cth) (**Act**). It sets out the target market for the product, triggers to review the target market and certain other information. It forms part of La Trobe Financial's design and distribution arrangements for the product.

This document is not a summary of the product features or terms of the product. This document does not consider any person's individual objectives, financial situation or needs. Consumers interested in acquiring this product should carefully read the Letter of Offer (loan agreement) and other loan documents issued to them before deciding whether to proceed.

## 1. Product Description

Loan Product	La Trobe Financial Commercial Lease Doc Loan
Issuer	Perpetual Corporate Trust Limited as trustee for, or custodian of, a trust or managed investment scheme.
La Trobe Financial Services Pty Limited (ABN 30 006 479 527)	Under the terms of the Letter of Offer (loan agreement), La Trobe Financial is the Issuer's representative.
TMD Version	2.0

## 2. Class of consumers that fall within the target market for this product

Consumer Type	Consumers (including individuals over the age of 18, partnerships, companies and trustees) looking to use commercial property which is/will be the subject of a lease (either current or to be entered into) as security for a loan which is used to:
	purchase the property;
	refinance an existing debt against the property;
	consolidate debts; or
	obtain an equity release; and
	where the income earned from the commercial tenancy is utilised to service the loan.
	This product is not available where the proposed lending is regulated by the <i>National Consumer Credit Protection Act 2009</i> (Cth).
Likely Objectives and Needs	The Loan Product is likely to be suitable for consumers seeking the following:
	a term loan secured by a registered mortgage over commercial property;
	redraw on the loan at no extra cost, subject to terms and conditions within the Letter of Offer;
	flexibility of making additional repayments on their loan; and
	rate fluctuations through variable rates.
	The option for consumers to also seek to make interest only repayments for a period of time (as set out below) and or principal and interest repayments.
	Interest Only
	This product may allow interest only repayments for a period of time, subject to a lending assessment.  An interest rate loading may be applicable for this type of loan repayment.
	The purpose for which consumers with the above objectives and needs may seek to obtain this product:
	to purchase property;
	refinance an existing debt against property;
	consolidate debts, or
	• release equity in existing property for cash out, or for business related purposes. Please note cash out is not available for non-residents,
	where the income earned from the commercial lease of the security provided is utilised to service the loan.

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Likely	Financial	Situation
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Suitable for consumers where the rent generated from the lease over the security property is sufficient to meet the repayment obligations for the loan. Recourse to the consumer is typically required through personal guarantee. The consumer will, therefore, be required to have sufficient financial resources to meet any shortfall in servicing where (i) the rent is not sufficient to pay the loan and/or (ii) any shortfall in recovery should the asset be realised for less than the outstanding amount of the debt at the point of realisation of the asset.

### **Lending Practices**

Only trained and accredited staff with the required lending authority are able to assess loan applications. La Trobe Financial conducts a full credit assessment in line with the relevant laws and its internal policies and procedures to ensure that the credit contract is appropriate for the consumer.

## 3. Consistency between target market and product

This product is likely to be consistent with the likely objectives, financial situation and needs of the class of consumers in the target market. This is based on an analysis of the key terms, features and attributes of the product and periodic reviews of the TMD to ensure that these continue to be consistent with the identified class of consumers.

The table below sets out the key attributes of the product, along with a corresponding explanation of why the product is likely to be consistent with the likely objectives, financial situation and needs of consumers in the target market (as summarised above):

Key attributes of product		Consistency with likely Objectives, Financial Situation & Needs of the class of consumers in the target market	
Acceptable security	Commercial property within Australia that is able to be secured by registered mortgage. The consumer is unable to substitute an alternative security during the loan term.	Consumers looking to refinance (including through a refinance of existing issuer financial debt) or purchase a property, consolidate debt or obtain an equity release.	
Maximum LVR	The maximum LVR is met in accordance with the requirements notified by the Issuer from time to time.	Each Loan Product is likely to be suitable for consumers seeking a loan within the LVR limits listed for each Loan Product.	
Loan term	Up to 30 years.	This product is likely to be suitable for consumers looking for a loan term up to 30 years.	
		Existing leases typically must have a minimum of 3 months remaining prior to expiry of the loan. Longer terms may be permitted where long term tenants are in occupation; extension options are in place or the market rent of the property is sufficient to service the facility.	
Loan amount	The loan amount meets the stated minimum and maximum loan amount requirements notified by the Issuer from time to time.	Each Loan Product is likely to be suitable for consumers seeking a loan within the loan amounts listed for each Loan Product.	
Repayment type	Principal & Interest	This repayment type is likely to be suitable for consumers who are looking to, and are able to, pay down the principal balance over the loan term while paying interest.	
	Interest only for a period of time may be acceptable.	This repayment type is likely to be suitable for consumers looking to pay interest only for a period of time (usually 1 to 5 years) to free up available cashflow by not having to pay down the principal balance for a period of time, and who are able to meet the additional servicing cost.	
Interest rate	Variable	This product is likely to be suitable for consumers looking for rate fluctuations through variable rates. A variable interest rate means the applicable interest rate can increase or decrease during the loan term.	
Additional repayments / redraw	Subject to terms of the Letter of Offer.	This product may offer additional repayments and/or redraw on the loan account (at La Trobe Financial's discretion and in accordance with the terms of the Letter of Offer).	

## 4. How this product is to be distributed

This Loan Product may only be distributed through one or more of the following channels:

Type of Distribution	Distribution channel	Distribution conditions and restrictions
Direct to Consumer	La Trobe Financial may distribute this product to consumers through the following distribution channels:	It is a condition that before the Loan Product is distributed, the distributor provides the loan application to La Trobe Financial for credit assessment.
	<ul> <li>La Trobe Financial's website; and</li> <li>by email from La Trobe Financial</li> </ul>	La Trobe Financial conducts a full credit assessment on every loan application ensuring that the objectives, financial situation and needs of
Third-Party Distribution	<ul> <li>by email from La Trobe Financial.</li> <li>La Trobe Financial may distribute this product through the following La Trobe Financial accredited third-party distributors:</li> <li>mortgage brokers;</li> <li>mortgage managers; and</li> <li>aggregators.</li> <li>All third-party distributors have their own regulatory obligations.</li> </ul>	the consumer are met.  By virtue of this assessment, those consumers who enter into a credit contract for the product are highly likely to be in the class of consumers for which it has been designed.  It is an obligation of the borrower under the terms of the letter of offer and the mortgage to ensure that a level of insurance coverage acceptable to La Trobe Financial is maintained in relation to all secured (mortgaged) properties and La Trobe Financial is named an interested party. The borrower may obtain their policy of insurance via La Trobe Financial (as an authorised representative of Insurance Australia Limited trading as CGU Insurance) or an insurer/insurance broker.
		Third-party distributors
		Third-party distributors are also required to hold an Australian Credit License or maintain an appointment as a Credit Representative authorised to engage in credit activities on behalf of a credit licensee as part of La Trobe Financial's accrediation requirements.

## 5. Reviewing this TMD

This TMD will be reviewed by La Trobe Financial on both:

- a scheduled basis (Periodic Reviews); and
- where a Review Trigger (as defined below) has occurred.

#### **Periodic Review**

La Trobe Financial will complete its first Periodic Review of this TMD within 12 months of the Issue Date. It will conduct subsequent reviews within 12 months of completion of the last review. Based on the outcome of a Periodic Review, it may be determined that a Material Issue has arisen. A **Material Issue** is an event or a circumstance which reasonably suggests that the TMD may no longer be appropriate.

#### **Review Triggers**

The events and circumstances described below (Review Triggers) will require a review of this TMD.

- material change to the terms or attributes of the Loan Product;
- where and when the Loan Product is not being distributed and purchased as envisaged by this TMD;
- · an event or circumstance that would materially change a factor considered in making the TMD for the Loan Product;
- reporting from multiple distributors of 'significant dealings' in the Loan Product or numerous reports from one distributor of 'significant dealings' in the Loan Product;
- · the Issuer considers a 'significant dealing' has occurred;
- · a sudden and unexpected increase in complaints about the suitability of the Loan Product or distribution of the Loan Product;
- regulatory inquiry by AFCA, ASIC or another regulatory authority as to the design or distribution of the Loan Product; and/or
- the use by ASIC or other regulators of Product Intervention Powers, regulatory orders or directions that affect the Loan Product.

Where a Material Issue has been identified during a Periodic Review or where a Review Trigger (defined above) has occurred, La Trobe Financial will as soon as practicable, or within 6 business days review the TMD. There are several outcomes that can arise from this review:

- 1. **No action:** La Trobe Financial may determine that the TMD remains appropriate;
- 2. **Amend or replace the TMD:** An amended or new version of the TMD will be publicly available and provided to distributors within 10 business days of the Material Issue being identified or the occurrence of a Review Trigger;
- 3. **Cease Loan Product distribution:** If it is determined that the TMD is no longer appropriate within 10 business days of the Material Issue being identified or the occurrence of a Review Trigger, La Trobe Financial will issue an Immediate Cessation of Distribution Notice (**Notice**) to all people and entities distributing this Loan Product. La Trobe Financial and any distributor of the Loan Product must cease distribution of the Loan Product immediately on receipt of the Notice. Product distribution may only resume once a new or revised TMD has been published.

# 6. Reporting and monitoring this TMD

The following reporting requirements apply to all distributors of the Loan Product:

Reporting requirements	Reporting period	
Where the distributor is aware or ought to reasonably be aware, it should report on each 'significant dealing' (see guidance below) by completing the Notification of Significant Dealing Form and submitting it to: targetmarketdistribution@latrobefinancial.com.au.	As soon as practicable but no later than 10 business days after the distributor becomes aware of the 'significant dealing'.	
Distributors must report to La Trobe Financial (at targetmarketdistribution@latrobefinancial.com.au):	Within 10 business days of the end of each quarter.	
• if required by law, whether the distributor received complaints <sup>1</sup> in relation to the Loan Product during the reporting period;		
the number of complaints it received; and		
<ul> <li>provide a copy of each complaint, or where this is not possible, report on the substance of the complaint received on the product and its performance.</li> </ul>		

In determining whether a 'significant dealing' has occurred, La Trobe Financial expects that the following non-exhaustive list of factors may be relevant for distributors:

- whether a customer outside of the target market has acquired the product; and/or
- the extent to which the acquisition of the product by the customer outside of the target market has the potential to harm or has caused harm (including the amount of any financial loss); and/or
- the nature and extent to which the distribution of the product is inconsistent with the TMD.

The above list is not exhaustive and distributors should consider, having regard to the circumstances of their business, whether other factors or events may suggest that a significant dealing has occurred. A significant dealing may be identified through the distributor's product governance arrangements, as a result of a consumer complaint or the occurrence of a Review Trigger. The purpose of having this information is to enable La Trobe Financial to identify promptly whether a Review Trigger, or another event or circumstance that would reasonably suggest that the TMD is no longer appropriate, has occurred.

### 7. Contact Us

Please contact La Trobe Financial at targetmarketdistribution@latrobefinancial.com.au with any questions or feedback with respect to this TMD.

Historical versions of this TMD and the Notice of Significant Dealing Form are available at https://latrobefinancial.com.au/loans/residential-solutions/tmd/.

<sup>1.</sup> A complaint is "An expression of dissatisfaction made to or about an organization, related to its products, services, staff or the handling of a complaint, where a response or resolution is explicitly or implicitly expected or legally required." RG 271.27.